



Customer Service
918-622-4522

Mail Form with Book(s) to Return for Refund or ½ Price Replacement to:

EDC Publishing – Returns Dept.
5402 S. 122nd East Ave
Tulsa, OK 74146

Order Date: *(returns must be within 30 days)* _____ Order Number: _____

Consultant Name: _____

Consultant ID: _____ Consultant Phone: _____

REFUND or SHIP TO

Name: _____ Phone: _____

Shipping Address: _____

City/State/Zip: _____

30-Day Satisfaction Guarantee - ITEMS RETURNING FOR A REFUND

Returns must be done within 30 days. Please package your shipment so they do not get damaged in shipping. Upon receipt of books in new/undamaged condition, the credit card used to pay for your order will be refunded for the price you paid for the books, plus sales tax. *(shipping is not reimbursed)*

ISBN #	TITLE	PRICE
Reason Returning: _____		
Reason Returning: _____		
Reason Returning: _____		
Reason Returning: _____		

Lifetime Half-Price Replacement Policy - ITEMS RETURNING TO REPURCHASE AT HALF-PRICE

If a book is damaged through customer use, regardless of how long the book has been owned, it can be replaced at half-price (plus, tax and s/h). If the original title is no longer available, it may be exchanged for something of similar value. All books, including library bound titles are covered. There is a \$6 shipping charge (or 8%, whichever is greater), to re-ship the new books you are purchasing at half-price. Please include payment information below. Allow 2-3 weeks for your order to process and ship.

	ISBN #	TITLE	PRICE	½ PRICE COST
RETURNING:				
SUB TITLE IF OP				
RETURNING:				
SUB TITLE IF OP				
RETURNING:				
SUB TITLE IF OP				
RETURNING:				
SUB TITLE IF OP				

Debit VISA MasterCard Discover (min. charge \$10) Check #: _____

Card #: _____

Expiration Date: _____ / _____ 3-Digit Code on Back: _____

Billing Zip Code: _____ Phone: _____

Exact Name on Card: _____

Signature: _____

Total of Books at ½ Price =

Shipping = \$6.00
\$6.00 or 8%, whichever is greater

Subtotal =

_____ % Sales Tax on Subtotal =
(on states that don't charge sales tax on s/h, tax overage)

Total Amount Due =

\$6.00